dawn@dawnfoster.com   **DAWN M. FOSTER**   **fastwonderblog.com**

Highlights:

Community Building: Built communities for Puppet, MeeGo, Tizen, Jive, and more. Author of the book, Companies and Communities.
Data Analysis: Expert in open source community metrics. PhD data analysis of the Linux Kernel using Python, R, and Metrics Grimoire tools.
Speaking Engagements: Presented at industry events including SXSW, OSCON, LinuxCon, DevOpsDays, DevRelCon, FOSDEM, others.
Events: DevOpsDays Portland and London organizing teams. Various user groups. Original co-organizer for Portland BarCamp, Ignite Portland.
Blogging: The New Stack. Linux.com. GigaOM. One of the 5 original Intel.com bloggers (Trends in Web 2.0 blog on ISN). Fast Wonder Blog.

Professional Experience:

Pivotal: Open Source Software Strategy Lead (2018 – present)
- Strategy development for Pivotal's contributions to open source projects, like Kubernetes.
- Advisory role within Pivotal for questions about participating in open source communities.

The Scale Factory: Consultant (2015 – 2018)
- Strategic advice for building and participating in communities while supporting the strategies and business goals of the organization.
- Provide assistance with open source strategy and planning, including data analysis and metrics for open source projects.

Puppet: Director of Community (2012 – 2015)
- Responsible for all aspects of the Puppet community: open source community, metrics, user groups, conference talk selection, etc.
- Managed the community team staff, developed community strategy, and worked cross-functionally with the other teams at Puppet.

Intel: Community Lead, Open Source Technology Center (2010 – 2012)
- Managed community infrastructure team made up of another community manager, web developers, event managers, and others.
- Built communities for MeeGo, Tizen and 01.org from the ground up and managed all aspects of these open source communities.
- Developed and implemented community metrics programs to measure community health across various projects.

Fast Wonder LLC: Consultant (2008 – 2010)
- Consulting services focused on online community building, social media, and RSS-based information monitoring.

Jive Software: Director of Developer Relations (2007 – 2008)
- Built the Jivespace Developer Community from the ground up. Within 3 months of joining Jive, the community was launched.
- Managed all aspects of Jivespace and the Ignite Realtime open source community including moderation, metrics, spam control, newsletters, promotion, site enhancements, and content creation in the form of blog posts and video podcasts for developers.

Compiere: Director of Community and Partner Programs (2006 – 2007)
- Redesigned the Compiere partner program and managed relationships with Compiere's network of nearly 60 partners worldwide.
- Managed all aspects of the relationship between Compiere and the open source community.

Intel: Manager / Program Manager / Product Manager / Strategist (2000 – 2006)
- Responsible for Intel's global open source engagement strategy and planning for Linux operating system vendor enabling.
- Managed and negotiated multi-million dollar contracts, including contract amendments.
- Managed a staff of program managers including performance reviews, budgets, hiring, career development, coaching, and more.

The Timken Company: System Administration / Programming / E-Commerce / Market Research (1995 – 2000)
- Directed the business functionality of Timken's e-commerce site.
- UNIX system administrator: Server configuration and management, including DNS, NFS, firewall, and engineering apps.
- Developed market research and competitor analysis to drive decisions for the development of new business ventures.

Additional Experience:

Bitergia Board of Advisors and Investor (2015 – Present)
- Provide advice and guidance to the Bitergia team as needed. Purchased shares in Bitergia as part of the advisory relationship.

PhD Program, University of Greenwich Centre for Business Network Analysis (2015 – 2018)
- Network analysis of Linux kernel mailing lists and source code to study collaboration between contributors.
- Developed custom Python and R code for analysis. Used Metrics Grimoire tools to parse and store mailing list and source code data.

Education:

PhD – Business, University of Greenwich 2018.
MBA – Executive Management, Ashland University 2000 – G.P.A. 3.9.
B.S. – Computer Science, Kent State University 1995 – G.P.A. 3.4.